



## Interactive Whiteboards

### Genee Powerboard & Pro Digital+ set up

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The following connections will need to be made to fully utilize your new interactive whiteboard.

Connect the 15 pin VGA cable between your laptop and the projector's wallplate.  
Labelled computer VGA or RGB.

Connect the 3.5mm stereo audio plug into the computer's headphone socket, and the two phono plugs at the other end of the cable into the audio inputs on the wall plate.

Finally, there will be a USB cable coming from the whiteboard, usually emerging by the wall plate for connection into the computer.

Your board comes with a software and driver CD. Ensure that you have administrator rights on your computer so that you can load this software.

Insert the disc into your computer's drive.

If the disc does not run automatically you will need to click on "My computer", then "CD/DVD drive" then "open" then the Run/set up exe file.

Follow the on screen instructions. You may be asked to restart your computer before these additions take effect.

Once you have done this your new board is ready to use.

The board will need to be calibrated before it is used. (this should not need doing again if there is no change in projector or board position and will always be used with the same computer.)

Calibration can be done by double clicking the new icon that will have appeared in the windows toolbar at the very bottom right hand side of your desktop. This will then give you another menu of five or so options. Click on calibrate.

You will then get a series of crosses projected onto the whiteboard. Hold the whiteboard pen onto each of the crosses as they appear. Once the sequence has finished you will need to save it when asked, by clicking on the save option that will be displayed after the sequence.

Calibration can be done as often as required.

A manual containing all the whiteboard icon functions is available in a PDF format on request.



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◀ Genee Powerboard

▼ Pro Digital+





## **Interactive Whiteboards**

### **Frequently Asked Questions**

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**Q: When writing with my pen on the Pro Digital+ whiteboard the pen shoots off and makes lines away from the point of contact**

A: This is a common fault usually caused by a faulty pen or PCB board, this can be confirmed by using existing working parts from other boards. If this is not the case then there could be a loose connection of wires going into the PC and at the PCB unit that may need to be attached again. Other issues could be updating to the latest software or electrical interference effecting the whiteboard like televisions, overhead lighting etc.

**Q: My pen does not work at all with the board**

A: First rule out a faulty pen by trying the pen on another board. If the pen works then the possibility is that the software was not installed as administrator or the current user who logged in had no admin rights and needs to be given full access on the log in name.

**Q: I can't calibrate the board properly**

A: Reduce the image from the projector to fit within the whiteboard and retry. If you are still unsuccessful please check the user's permission. Ensure that the projected image is perfectly square. The image edges should be parallel to those of the board.